

Crime Prevention Fund - IGA

Annual report



Pazardzhik

2016

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I. About us

Crime Prevention Fund - IGA is an independent professional organization that initiates civic activity and works to reduce crime and social exclusion.

Founded in 1998 in Pazardzhik as a non-profit foundation, the organization pursues the following goals:

- Reducing recidivism and crime rate in the country through active reintegration of offenders in society;
- Preventing children and young people from getting in conflict with law and being socially excluded through primary prevention and active engagement with people at risk;
- Assisting victims of crime, including violence and trafficking, during the process of overcoming the traumas and eliminating the risk of repeated victimization;
- Working with different social structures - families, groups, communities, and networks to build capacity for managing and solving conflicts and better social integration;
- Building sustainable and effective partnerships with relevant institutions and organizations, increasing their capacity, and improving their policies and practices;
- Developing its own capacity, expertise, technical and financial potential, thus preserving and developing its image of serious and reliable partner at local, national, and international level.

Fund - IGA has gained significant experience in adapting international models at regional and national level, in developing local, national, and international partnerships, as well as in its work with institutions.

The expertise of the Fund is represented by **a number of awards**, such as:

- International Award „Probation 2004” in the category “Pioneer Organization”, handed by Her Royal Highness Princess Anne on 29.01.2004;

-First prize in the field of freedom of information at competition organized by “Access to Information Programme”, 2004;

-Award by Sofia Municipality “For the implementation of an efficient model for inter-institutional cooperation in the execution of European projects in partnership with Sofia Municipality”, 2007;

- Annual international “European Crime Prevention Award 2010” by the European Crime Prevention Network (EUCPN) for the establishment of the first specialized centre for social rehabilitation and integration of children with antisocial behaviour in Plovdiv in 2010;



- Grand Award by the National Alliance for Social Responsibility – representative of EASPD for Bulgaria, “For outstanding contribution to the social development in Bulgaria”,

category “Non-governmental organizations”, 2016.

Fund – IGA has actively participated in **national and European networks**:

- It has been member of the Confederation of European Probation (CEP) since 2006;
- Its programme director, Dimitar Rusinov, was member of CEP Board for two consecutive terms: 2007-2010 and 2010-2013;
- Fund – IGA has been member of the State-Public Consultative Commission on Crime Prevention since the end of 2009;
- The organization has been member of the Alliance for Protection against Domestic Violence (APDV) since 2009;
- The organization has been member of the National Children’s Network since 2012;
- The organization has been member of the National Social Responsibility Alliance since 2013.

The organization has built sustainable model for partnership with local and regional institutions. This model was developed for 17 years through different projects and initiatives: development of coalitions, public-private partnerships, development of strategies at regional and national level.

(More information is available on the website of Fund - IGA – www.iga-bq.org)

Registrations, licenses, and certificates

Crime Prevention Fund – IGA is registered at the Central Register for Non-profit Entities at the Ministry of Justice as an organization providing public benefit activity; № 20030613004 since 13.06.2003;

- Crisis Centre for children victims of violence and trafficking; License № 0947/28.05.2015, Certificate № 6316/10.07.2015;
- Centre for social rehabilitation and integration of elderly people, Certificate № 63-02/17.09.2009;
- Monitored care unit; Certificate № 63-07/16.02.2010;
- Centre for social rehabilitation and integration of children from risk groups, License №0473/ reissued on 14.11.2012, Certificate № 63-08/16.02.2010;
- Crisis Centre for elderly people № 63-06/17.09.2009;
- Family type accommodation Centre, Certificate № 0698/21.02.2012, License № 63-11/29.02.2012;
- Community support Centre, Certificate №0947/28.05.2015, License № 63-17/10.07.2015;
- Family type accommodation Centre for children and young people, License № 111305/17.11.2016, Certificate № 000063-018/22.11.2016;

- Family type accommodation Centre for majors with disabilities, Certificate № 00063-0019/22.11.2016;
- Centre for social rehabilitation and integration of children from risk groups, License № 0473/19.11.2009, reissued on 28.10.2015;
- Certificate № 63-08/16.02.2010, reissued on 16.11.2015.

Board of Managers

- ➔ Dimitar Rusinov - chairperson, Master in Pedagogy.

Members:

- ➔ Mariana Boyrikova –philologist, project coordinator, publishing activity;
- ➔ Nikolay Valkov – Master in Economics, financier of the organization;
- ➔ Andrey Momchilov – lawyer, international projects manager;
- ➔ Valentina Gesheva – Bachelor in Social Work, social services coordinator.

Operational team

In 2016, fifty people were hired on labour contracts: social workers, economists, educators, psychologists, lawyers, project coordinators, social services managers, etc. They worked at the two offices of Fund – IGA and at the offices of the five social services in Pazardzhik, Plovdiv, and Peshtera.

Last year, forty people were hired on civil contracts: social workers, psychologists, educators, translators, lawyers, sociologists, consultants and experts at national level; experts from European Union member countries, outreach collaborators who participate in the implementation of activities maintaining the low level of HIV infection among people taking drugs intravenously; outreach collaborators who participate in the implementation of activities for prevention and control of tuberculosis in Bulgaria, etc.

Capacity

The office of the organization is located in a three-storey house, provided by Pazardzhik Municipality for a term of ten years (the contract was renewed for ten more years in 2013). IGA also has its own office in Pazardzhik -105m², and its separate floor (500m²) in the Crisis Centre for people and children victims of violence, Peshtera. The operational activity of Fund – IGA is very well technically equipped: 55 computers (including 12 lap tops), 4 copiers, 10 printers, 4 scanners, 5 multimedia projectors, 24-hour high-speed internet in all offices, fax, phones. The organization also has two cars.

Fund – IGA has implemented more than 200 projects within which different models and programmes have been initiated. The team implements around 10 projects estimated at around 1 million leva on average annually. The organization has developed its own project work system which allows for the whole documentation to be processed in line with the existing normative documents.

II. Overview of the achievements during the year

In 2015, Fund – IGA kept accomplishing its mission – crime prevention and initiating civic engagement in regional, national, and international aspect.

The organization already works on regular basis in the following directions:

- Delivering social services in several municipalities in Bulgaria;
- Delivering healthcare services in the territory of Pazardzhik Region;
- Implementing projects, related to the main mission and goals of the organization.

The delivery of social services is contracted with Plovdiv Municipality, Pazardzhik Municipality, and Peshtera Municipality. IGA delivers three social services in Plovdiv, one in Pazardzhik, and one in Peshtera. Four of the services were developed under projects of Fund – IGA. Consequently, after the services were included in the municipal and regional strategies for development of social services, they were assigned for conduction to the organization following publicly announced competitions.

In total, 382 users received services in all centres managed by the organization in 2016.

The policy of Fund – IGA is to establish and manage social services which support the mission of the organization and allow for the development of new and innovative models and practices. Besides, the organization tries to make the separate services integrated within one another and further facilitated by its projects and initiatives.

One of the services (Centre for social rehabilitation and integration of children from risk groups) was initiated by Plovdiv Municipality as innovative service for work with children at conflict with law. The service has transformed into model which innovative for the country in its area. The organization has been managing the Centre since 24.04.2009. With every passing year, the dynamics of the psychological work and the mobile outreach work increases. Every year, the Centre adopts the most modern models and work instruments, such as the instrument for assessment of risk of repeated victimization (this is IGA's adapted version of ASSET). It has been developed by the organization Screening instrument for assessment of problematic behaviour at school and programmes for group and individual work with specific offenders. During the year, the Centre adopted model for work with sexual offenders. With a view to the reforms in the children's justice systems in the country in the last years, the Centre plays important role as exemplary model for work with children at conflict with law.

Two of the services - "Centre for social rehabilitation and integration for support of children in developing skills for self-dependent life and prevention of risk behaviour" and "Monitored care unit" in Plovdiv Municipality, were created under project of Operational Programme "Human Resources Development" 2007-2013 in the period of 2009-2011. The services were developed within the restructuring programme of the Home for children deprived of parental care "Rada Kirkovich".

Since 10.06.2011, they have been managed by IGA as state delegated activity. During 2016, both services kept developing very dynamically. Improved mobile outreach work has been actively used at CSRI, new halls and rooms for art studios have been built, and the psychological support has increased.

One of the most successful services of the organization is the Crisis Centre for people and children victims of violence (CCPCVC), which is active in Peshtera Municipality. The service was created within project of Fund – IGA under the FAR Programme in the period of 2007-2008. It became state delegated activity assigned to IGA by the Municipality on 23.07.2009. In 2014, IGA bought the building where the Centre is located and conditions for its stability have been created with the time. During the years, different check-ups from state and non-governmental structures (State Agency for Child Protection, Bulgarian Helsinki Committee, etc.) were conducted and they all gave very high assessment of the organization and the opportunities of the service. Fund – IGA tried to get resources for repairing the whole building which houses the Crisis Centre. It will continue with its tries next year.

The service Centre for social rehabilitation and integration of offenders is also innovative for the country. It was created following project of Fund – IGA under Operational Programme “Human Resources Development” in 2011. The organization has been managing the Centre as state delegated activity at Pazardzhik Municipality since 01.07.2012. IGA is a leading organization in the country in terms of rehabilitation and integration of former prisoners and its policy to develop complete model of work with this group. Programmes, models, and instruments for work with people who have been released from prison have been developed under different projects by IGA. Besides, as a result of the efforts of the organization, two similar services were created in the country – in Plovdiv Municipality and in Burgas Municipality with which IGA keeps in touch and partners successfully.

The delivery of healthcare services in the territory of Pazardzhik Region has been active since 2004 when following assessment of its capacity, the organization was selected by the Ministry of Health during the National Programme “Prevention and Control of HIV/AIDS”. In 2016, IGA worked on one component of this programme and on one component of the National Tuberculosis Programme in Bulgaria. The total number of clients under the four components of the programme is 613. More detailed information follows.

Implementation of projects related to the main mission and goals of the organization.

The proactivity of Fund – IGA has been highly successful throughout the years. In 2016, the organization reached 200 projects which were successfully defended at different competitions around the country and abroad. The projects of IGA for the last year can be grouped in the following directions:

- *Innovative for Bulgaria model for work with sexual offenders – one project:*

In this direction, IGA has been working on project “RATES - Risk Assessment, Treatment and Evaluation System”. For the first time in Bulgaria there has been an attempt for developing one integrated model for work with sexual offenders. Within the project, the most modern instruments for assessment of risk of sexual offenders - ACUTE, STABLE, and STATIC, were adopted in the structure of Directorate General “Execution of Punishments” as well as the specialized “Programme for corrective work with sexual offenders”. More than 50 workers at prisons and probation services were trained in applying the instruments and the programme. Specialized assessment of all imprisoned children at Reformatory “Boychinotsi” was conducted. The model “Circles” is also applied within the project. It includes voluntary work with sexual offenders in society. The project results were presented on 22 April at conference with international representatives in Sofia. The implementation of the project will continue in 2017.

- *Development of the children's justice system in the country – one project:*

Programme for work with children in conflict with law was developed within project RATES. In 2015, pilot sessions were conducted at the Correctional boarding school and the structures of Fund – IGA. Thorough research was conducted at Reformatory “Boychinovtsi”.

- *Development of the probation system and imprisonment alternatives, increase of prison workers' capacity and probation – four projects:*

Last year, Fund – IGA finished the implementation of project “Decreasing the number of prisoners: improved judiciary instruments in Europe”, in partnership with “Papa Giovanni XXIII” Association, Italy. The project examined the experience and identified good practices in the imprisonment alternatives in eight countries in total. Throughout the year, the experts of Fund – IGA actively participated in the development of “Guidance for imprisonment alternatives in Europe: Promising practices and instruments”, which was finalized in 2016, translated in the partners' native languages, and made publicly accessible.

Fund – IGA continued with the implementation of project “Independent monitoring of the legislative and institutional development of probation in Bulgaria”. Examination of the current probation offices in Bulgaria was conducted within the project. There was also examination of their work with clients and the effect of the system on the safety in the society. The final conference was held on 21 April in Sofia: “10 Years Probation in Bulgaria – Development and Challenges”, with the participation of international experts. The results of the examination were presented during the conference;

In 2016, Fund – IGA finished the implementation of two projects funded by the Norwegian Financial Mechanism 2009-2014 under Programme BG15 “Corrective services including non-custodial sanctions”. The projects are “European standards in probation training” and “Specialized programmes for imprisoned people with low intellectual capacity and people with mental disorders”. The aim of the projects is to increase the capacity of prison workers and probation workers in their work with imprisoned people from different categories. Seven trainings with a total number of 120 workers were conducted in the period May-July.

- *Research approach in the assistance of economically effective strategies encouraging the access and the increased participation of children's early education:*

Project “Ready for school 2014-2015” is research project implemented by Trust for Social Achievement Foundation (TSA) with the support of America for Bulgaria Foundation in cooperation with the World Bank and Open Society Foundation, Bulgaria. Its main goal is to improve the scope and kindergarten attendance of 6000 children from vulnerable communities coming from 240 populated areas in Bulgaria. IGA has been implementing the project in nine populated areas in Pazardzhik Region and Plovdiv Region. The work of the organization under this project has been highly active because the organization was selected to implement the project also in the period 2016-2017;

- *Civil monitoring of institutions – one project:*

The organization has gained a lot of experience in this direction for the last 17 years. Within this project, the organization partners with Transparency without Borders Association. Three-year monitoring of the activities of institutions and sectors at local level is conducted. The monitoring is in line with the methodology

for monitoring and assessment of the Local Integrity System developed by Transparency International Association. In 2016, information for the following institutions and sectors, which are part of the Local Integrity System, was gathered and summarized: City council; Mayor; City administration; Media; Political parties; Business.

- *Partnership with municipalities in the implementation of social services for elderly people and people with disabilities – two projects:*

The organization developed three projects in partnership with Municipality Pazardzhik, Municipality Sliven, and Municipality Rodopi under the scheme “Independent Life”. Social assistants and the teams of the three social services were trained within this project. Regular supervisions and consultations also took place. The projects will continue in 2017.

- *Keeping Roma children at school and reintegration of dropouts – two projects.*

In 2016, the organization started project “School for ambitions - 2” under Operational Programme “Science and Education for Intelligent Growth”. In this way the achievements from the first project of the previous programme period were solidified. Throughout the year, preparatory activities were conducted, mediators for work with the children and their parents were trained, and press conference for the start of the project was held.

As a tradition, in the annual report we highlight the significant achievements of the organization in the different directions since its establishment:

Probation

- Conduction of two training visits for popularizing probation in UK and one international conference in Bulgaria;
- Establishment of the first Probation Centre in the country and training of the first 20 probation specialists;
- Development of Frame of reference for legislative introduction of probation in Bulgaria;
- Conduction of informative educational seminars about probation with more than 1000 participants (judges, prosecutors, investigators, police officers, local authority, and NGOs);
- Presentation of two Independent reports for monitoring of the legislative and institutional introduction of probation in Bulgaria;

Work with offenders

- Development and adoption of a model for delivery of social services to offenders in several regions in the country;
- Establishment of Open Centre for social services in Pazardzhik (2005);
- Adoption of structured instrument for assessment of the risk and needs of underage offenders, based on the British ASSET and adapted to the Bulgarian conditions;
- Establishment of specialization “Cases assessment and management” at Plovdiv University “Paisii Hilendarski”;
- Conduction of a criminology examination of the sexual offenders at all prisons in the country;
- Initiation of the first programme for work with sexual offenders at four prisons in the country;
- Development of model for social service with people released from prison. Development of methodology and initiation with 200 users;

- Preparation of specialists from institutions and non-governmental organizations for recognizing and dealing with behavioural deviations, prevention, and resocialization – around 200 people;
- Establishment of the first Centre for social rehabilitation and integration of offenders – state delegated activity;
- Development of model for assessment of the risk of sexual offenders and programmes for treating this target group.

Prevention of AIDS, tuberculosis, and drug addictions

- Conduction of an advocacy campaign for the introduction of the second of its kind programme in Bulgaria for prevention, treatment, and rehabilitation of drug habits, Pazardzhik;
- Conduction of Regional programme for drug prevention with the participation of more than 2000 children from Pazardzhik Region;
- Adoption of three components of the National programme “Prevention and control of HIV/AIDS”:
 - among people who take drugs intravenously;
 - among prostitutes (male and female);
 - among young people at the highest risk (15-24 years old)
- Adoption of two components of the Programme “Improvement of Tuberculosis Control in Bulgaria”: among people who take drugs intravenously and people with alcohol addiction; and among Roma people;
- Adoption of Component of the National Tuberculosis Programme in Bulgaria among youths at risk.

Anticorruption

- Conduction of more than 20 anticorruption initiatives: information days, monitorings, educational seminars, round tables, press conferences;
- Initiation of projects for the institutionalization of 13 public mediators in the whole country;
- Establishment of the first Regional public council against corruption; receiving 20 corruption signals;
- Conduction of monitoring of local institutions under the model of Transparency International Association.

Crime prevention

- Development of the first in the country Strategy for crime prevention, Plovdiv Municipality;
- Participation in the work group developing the National strategy for crime prevention;
- Integration of 67 children from Sofia in the educational system.

III. Delivery of social services

The delivery of social services is contracted with Plovdiv Municipality, Pazardzhik Municipality, and Peshtera Municipality. IGA delivers three social services in Plovdiv, one in Pazardzhik, and one in Peshtera. Four of the services were developed under projects of Fund – IGA. Consequently, after the services were included in the municipal and regional strategies for development of social services, they were assigned for conduction to the organization following publicly announced competitions.

In 2016, a total number of 382 users received services from all centres managed by the organization: Centre for social rehabilitation and integration of children from risk groups – 164; Centre for social rehabilitation and integration in support of children – 158, Centre for social rehabilitation and integration of offenders – 35, Monitored care unit – 6.

The policy of Fund – IGA is to establish and manage social services which support the mission of the organization and allow for the development of new and innovative models and practices. Besides, the organization tries to make the separate services integrated within one another and further facilitated by its projects and initiatives.

1. Centre for social rehabilitation and integration of children from risk groups (CSRICRG) was established by Plovdiv Municipality as innovative service for work with children in conflict with law and it has been developing as pilot model in the country. The organization has been managing the Centre since April 2009.



In 2016, the team of the Centre for social rehabilitation and integration of children from risk groups worked with 164 users in total. Fifty-seven of them had been directed to CSRICGR in 2015. The individual and group delivery of the social services continues in 2016. Besides, 107 cases were directed to CSRICGR in 2016. These cases are individual but if necessary, they can be included in group programmes.

Type of service	Number of sessions
1. Social pedagogy consulting	680
2. Appointments with institutions	501
3. Information and consulting	789
4. Home visits – work with supporting networks	103
5. Psychological consulting	120
6. Family consulting	29
7. Health consulting	32
8. Legal consulting	6
9. Programme “My new skills”	13
10. Programme “Children’s police academy”	13
11. Programme “Theatre”	24
12. “Programme “Where to now?”	3
13. Spring programme	4
14. Summer programme	25
16. Programme “Prevention of sexual exploitation of children”	9
17. Going out in nature	8
18. Art studio	24

In the last year, the team of CSRICGR managed to conduct most of the activities included in the Plan for development of the service for 2016. The newly developed social services and courses in CSRICGR contributed to diversification of the services delivered by the team. The Centre also broadened and solidified its partnerships.

There was increase in the number of children using the social service CSRICGR who had been directed to the Centre by the Child protection department at Directorate “Social Assistance”. The Centre transformed its work with more than 50 users into everyday routine. The Spring and the Summer Programmes developed as models of group work aimed at prevention of antisocial behaviour.

2. Centre for social rehabilitation and integration in support of children for developing skills for self-dependent life and prevention of risk behaviour”



and Monitored care unit in Plovdiv Municipality were established under project of Operational Programme “Human Resources Development” 2007-2013, in the period 2009-2011, within the restructuring programme of Home for children deprived of parental care “Rada Kirkovich”. IGA has been managing them as state delegated activity since 10.06.2011.

In 2016, 158 people used the service CSRI. The interest in CSRI has been growing proportionally for the last two years – it has increased three times more than 2012 when the service was used by 46 people.

Quantitative overview – number of sessions under the different activities for 2016

Sessions under the activity in 2016	Quantitative overview /summary of the number of sessions for 2016
Initial specialized case assessment	78
Work with partners and supporting networks with a view to access to the client's public resources	1202
Direct work with children	869
Family work – sessions with parents	559
Information and consulting	662
Mediating and advocacy	170
Post-integration work	50
Work in mobile teams/sessions outside CSRI	590
Monitoring and support	108
Specialized assessment of parents' capacity	115
Prevention of dropping out of school	194
Prevention of risk behaviour – stimulating, motivation for change	313
Prevention of abandonment	6
Psychological consulting	246
Health consulting/education consulting	98
Assessment of child's needs	4
Supervised meetings – children accommodated at adoptive families/parents	

After the analysis of the team of the service and with regard to the successfully conducted work (individual work and group work with clients) in 2015, the following objective facts can be outlined:

- The service was used by 159 users in 2016, by 158 in 2015, and by 124 in 2013.
- The interest in the service has been constantly growing;
- CSRI, Plovdiv is member of National Alliance for Social Responsibility.

In 2016, the team of CSRI managed to develop and strengthen the social service, which became state delegated activity, and to do the activities included in the updated programme for its development. The specialists' work continues in improving the social service delivery and in professionally dealing with all challenges in the social sphere.

3. Monitored care unit



For 2016, the service Monitored care unit was used by 6 users. The following documents were finalized: the users' dossiers including their acceptance documents, the contract for using the service, initial social assessment, individual plan, protocols from conducted sessions and sessions with specialists. Three programmes were held: "Healthcare training" for the users at Monitored care unit", "Personal budget and finances", and "Meeting with employer". The youngsters also had six-day programme "Employment motivation".

The following consultations were conducted in 2016:

<i>Sessions under the activity/ consulting 2016</i>	<i>Quantitative overview/ number of sessions per month for 2016</i>
Initial specialized case assessment	2
Developing individual service plan – re-examination	13
Work with partners and supporting networks with a view to access to the client's public resources	70
Direct work with client	341
Family work – sessions with parents	12
Information and consulting	264
Mediating and advocacy	57
Prevention of dropping out of school	11
Prevention of risk behavior – stimulation, motivation for change	217
Psychological consulting	18
Health consulting	25
Education consulting	22

The analysis of the situation in Plovdiv outlines the following objective facts which indicate the presence of the social service "Monitored care unit":

- The Centre has already accommodated youngsters from the community who do not have family support and the necessary skills for self-dependent life. The work for their social integration continues.
- Up to now, the social service Monitored Care Unit has been in perfect partnership terms with the institutions and organizations in Plovdiv territory. Monitored care unit follows all principles and values which are at best interest of the social service users.
- In 2016, the team of CSRI managed to develop and strengthen the social service, which became state delegated activity, and to do the activities included in the updated programme for its development. The specialists' work continues in improving the social service delivery and in professionally dealing with all challenges in the social sphere.

4. Crisis Centre for individuals and children victims of violence – Peshtera

The service was developed within project of Fund – IGA. Since 23.07.2009, it has been managed by Fund – IGA as state delegated activity. In 2014, IGA bought the building where the Centre was housed and in this way its stability was maintained.



In 2016, the team of the Crisis Centre worked with 19 clients (15 children and 5 individuals). From the underage users, 11 were reintegrated in family environments, 1 started self-dependent life after leaving CC since he/she had come of age, and two were accommodated at Centre for accommodation of

family type. Concluding social reports were at prepared at Directorate “Social Assistance” – Peshtera, for everyone who had left the Centre.

- Conduction of 194 consultations with individuals and children accommodated at the Crisis Centre;
- Conduction of 181 psychological consultations with individuals and children accommodated at the Crisis Centre.

The following group programmes were conducted within this activity in 2016: “Stop and think” – open cognitive-behavioural group programme; Programme “Family consulting”; Recovery programme for children victims of violence; Club “My colourful garden” and Club “Dance with me”; and Monthly group programme “Mini school”.

Sixty health consultations were conducted by the doctor at the Crisis Centre about the following topics: prevention of HIV/AIDS, sexually transmitted diseases, alcohol intoxication, harms of smoking, etc.

Twenty-four check-ups were conducted with the children and individuals accommodated at the Centre. The people accommodated at the Centre also had crisis intervention – individual and group. The team is trained to apply psychological debriefing – method which provides support after traumatic event and prevents the risk of post-traumatic stress development.

Type of service	Number of sessions
1. Social pedagogical consulting	194
2. Psychological consulting	181
3. Group programme “Stop and think”	42
4. Group programme “Family consulting”	6
5. Recovery programme “Art therapy”	362
6. Club “My colourful garden”	12
7. Club “Dance with me”	12
8. Programme “Mini school”	362
9. Health consultations by the doctor	60
10. Check-ups by the doctor	24

Specific programme is applied for children victims of violence which is in the form of art therapy – designing different collages, canvases, cards, models, drawings, souvenirs, etc. The team of the Crisis Centre had several trainings last year. The specialists increased their skills in team working and collaborating with other institutions and organizations. There is monthly supervision of the Centre and the service is promoted. The partnerships which support the Centre have broadened and enhanced.

5. Centre for social rehabilitation and integration of offenders is innovative for the country. It was established under project of Fund – IGA in 2011. Since 01.07.2012, the organization has been managing the Centre as state delegated activity at Pazardzhik Municipality. The team consists of manager, two social workers, psychologist, occupational therapist, and accountant/sanitary inspector. CSRI for offenders is with capacity of 20 people.

In 2016, 35 people received services. Four group programmes were conducted:

- “My new skills” – cognitive-behavioural programme: 2 programmes with 12 participants in total; “First aid with overdose: 1 programme with 8 participants; “I am looking for job”: 1 programme with 6 participants.



Other results:

-7 individuals found jobs – seasonal or full-time;

-8 individuals received social assistance;

-2 individuals received accommodation assistance;

-7 individuals were included in treatment programmes;

-5 individuals were assisted in registering home address;

-6 individuals were assisted in renewing their identity cards;

-10 individuals were assisted in

taking administrative documents from different institutions;

-35 individuals received assistance multiple times – clothes, food;

-2 individuals received assistance in continuing their education;

-2 individuals were included in courses for professional qualification;

-18 individuals received assistance with health problem.

IGA is leading organization in the country in terms of rehabilitation and integration of former prisoners and in its policy to develop complete model of work with this group. Programmes, models, and instruments for work with people who have been released from prison have been developed under different projects by IGA. Besides, as a result of the efforts of the organization, two similar services were created in the country – in Plovdiv Municipality and in Burgas Municipality, with which IGA keeps in touch and partners successfully.

II. Delivery of healthcare services

The delivery of healthcare services has been conducted by Fund – IGA in the territory of Pazardzhik Municipality since 2004. Following assessment of its capacity, the organization was selected by the Ministry of Health. The delivery of healthcare services is part of the national programme “Prevention and Control of HIV/AIDS”. In 2016, IGA worked on one component of this programme and on one component of the National Tuberculosis Programme in Bulgaria.

- **Programme “Prevention and Control of HIV/AIDS” - Component 4** “Decreasing the vulnerability to HIV of individuals who take drugs intravenously by increasing the scope of the target group with full package of preventive interventions”.

Team: 1 coordinator; 5 outreach collaborators; 2 medical laboratory assistants.

Results:

- reached - 350 individuals who take drugs intravenously;
- received check-up and HIV consulting -180 individuals;
- received check-up and AIDS consulting – 60 individuals;
- received service “Case management” – 17 individuals from the target group;
- directed for dealing with health issue – 145 individuals;
- directed for drug addiction treatment - 37 individuals.

- **National Tuberculosis Programme in Bulgaria - Component 5 – Roma community**

Team: 1 coordinator; 2 outreach collaborators; 3 nurses.

Results:

- reached - 263 individuals;
- directed and motivated for tuberculosis check-up – 68 individuals;
- cooperation for continuing the treatment after the hospital - 7 individuals.
- organizing campaign for prevention of tuberculosis - 1.

V. Implemented projects

In 2016, Fund – IGA continued its activity in developing, managing, and successfully implementing projects which support the mission and goals of the organization.

1. PROJECTS WHICH ENDED IN 2016

Project RATES - risk assessment, treatment, and evaluation system (System for risk assessment and treatment of sexual offenders)

Leading organization: Crime Prevention Fund - IGA

Funding source: Oak Foundation

Partner: Directorate General “Execution of Punishments”;

Period of implementation: 01.09.2012 – 31.03.2017

Results: Developing integrated model for work with sexual offenders; Adopting the most modern instruments for assessment of risk ACUTE, STABLE, and STATIC in Directorate General “Execution of Punishments” as well as the specialized “Programme for corrective work with sexual offenders”; Conducting training for more than 50 workers from prisons and probation services in applying the instruments and the programme; Conducting specialized assessment of all imprisoned children at Reformatory “Boychinovtsi”; Applying the model “Circles” for voluntary work with sexual offenders in society; Presenting the project results on 22 April at conference with international representatives in Sofia. The implementation of the project will continue in 2017.

Project “Independent monitoring of the legislative and institutional development of probation in Bulgaria”

Leading organization: Crime Prevention Fund - IGA

Funding source: Programme NGOs Support in Bulgaria under the Financial mechanism of the European Economic Area 2009-2014

Period of implementation: 01.11.2014 - 30.04.2016

Results: Conducting two work group meetings; Holding final conference “Ten years of probation in Bulgaria – development and challenges”. Participants: 59 representatives of different institutions from Bulgaria and Europe among which: Steven Peets – former manager of the International Projects Department at the British Ministry of Justice, resident twinning advisor under project “Development of Probation Bureau in Bulgaria” 2005-2007; Randel Barrows – expert at the British Ministry of Justice, resident twinning advisor under project “Probation Service Capacity in Bulgaria” 2007-2009; Leo Tyges – former Secretary General of the Confederation of European Probation; Elizabeth Heys – expert in interventions for sexual offenders at the judicial bureaus in England and Scotland, expert at the Confederation of European Probation; Christopher Willson – expert and trainer under Project “Circles for Support and Responsibility”, UK; Anvars Zavatskis – expert and licensed trainer in specialized assessments of sexual offenders, Latvia; Sanita Yakuseva and Ainis Yuks – experts and trainers in work with sexual offenders, Latvia; representatives of Fund – IGA, Ministry of Justice, Ministry of Interior, lecturers at Sofia University “St. Kliment Ohridski”, representatives of NGOs, etc.

Final publication under the project was developed. It consists of report from the conducted monitoring, information from the project activities, and the work group’s

recommendations about legislative and institutional changes related to the probation development in Bulgaria. The whole publication is both in Bulgarian and English.

Project “European standards in probation training”

Leading organization: Crime Prevention Fund - IGA

Funding source: Norwegian financial mechanism 2009-2014 under Programme BG15 “Corrective services including no enforcement of detention measures”

Period of implementation: 02.04.2015 - 30.04.2016

Results: Conducting seminar with interested parties; Conducting Training of



trainers with 10 workers from probation services; Conducting three trainings: Training for increasing the professional competencies of 20 probation workers; Two continuing trainings with 40 probation workers been trained; Developing assessment Methods and Matrix for the quality of the developed training programmes; Developing final versions of the Guidance for trainers and the Guidance for trainees; Conducting a series of individual

supervisions aimed at assisting the trainers; Publishing Guidance for trainees; Conducting final conference with 50 participants.

Project “Specialized programmes for work with imprisoned people with low intellectual capacity and people with mental disorders”

Leading organization: Crime Prevention Fund - IGA

Funding source: Norwegian financial mechanism 2009-2014 under Programme BG15 “Corrective services including no enforcement of detention measures”

Period of implementation: 02.04.2015 - 30.04.2016

Partner: Sofia University “St. Kliment Ohridski”

Results: Developing Criteria for the selection of project trainers; Conducting selection procedure for 10 trainers – prison workers; Conducting training for trainers; Conducting two trainings: training for workers at places of imprisonment under the specialized programme for resocialization of imprisoned people with low intellectual capacity (20 workers from all prisons in the country); training for workers at places of imprisonment under the specialized programme for resocialization of imprisoned people with mental disorders (20 workers from all prisons in the country);



Developing assessment for the efficiency of the developed training programmes; Developing Matrix for assessment of the quality of the developed training programmes; Developing the final version of the training programmes as well as Guidance for the application of the specialized programmes and the activity report; Conducting two types of supervisions – supervision of the trained trainers – 53 in total, and supervision of the trained workers who will apply the specialized programmes – 57 in total; Developing Methods for the conduction of individual supervision and schedule for the appointments; Conducting seminar with the interested parties; Holding final conference under the project; Designing, printing, and circulating Guidance for the application of the specialized programmes.

Project “Reducing prison population: advanced instruments of justice in Europe”

Leading organization: Associazione Comunità Papa Giovanni XXIII

Funding source: European Commission/Directorate “Justice”, Contract JUST/2013/JPEN/AG/4489/

Partners: Crime Prevention Fund – IGA; Sabiedriskas politikas centrs PROVIDUS - Latvia; University of Dundee – England; Dipartimento di Sociologia e Diritto dell’Economia-Centro Interdisciplinare di Ricerca sulla Vittimologia e sulla Sicurezza (SDE-C.I.R.Vi.S) (Universita di Bologna) – Italy; Synergia S.r.l. – Italy; Asociata “Generatie Tanara” (Unga_Liv) - Romania; Societe internationale de criminologie (SIC) – France; Hochschule fur offensive Verwaltung Bremen - Germany

Period of implementation: 01.05.2014 – 30.04.2016

Results: The goal of the project is to examine and identify good practices in the alternatives to imprisonment in eight European countries. The project consists of: Examining the eight countries participating in the project and developing national reports about the major legislative frameworks in the alternatives to imprisonment; Conducting in-depth interviews with officials at institutions, legislators, and others related to the subject with the aim of identifying good practices in the alternatives to imprisonment; Developing final product by entering all information in guidance for good practices on the topic and publishing it online in the respective languages; Presenting the guidance at national seminars in every country participating in the project. In 2016, “Guidance for alternatives to imprisonment in Europe: good practices and instruments” was developed and translated in the national languages of the partners which makes it publicly accessible.

2. PROJECTS IN PROGRESS 2016

Project “Ready for school - 2016-2017”



Leading organization: Trust for Social Alternative Foundation (TSA)

Funding source: Trust for Social Alternative Foundation (TSA) with the support of America for Bulgaria Foundation in cooperation with the World Bank.

Partners: Crime Prevention Fund – IGA together with other 22 NGOs are

partners in the implementation of the activities at local level.

Period of implementation: 01.09. 2016 – 30.05.2017

Results: Trust for Social Alternative Foundation (TSA) with the support of America for Bulgaria Foundation and in partnership with 16 non-governmental organizations (NGOs) have been implementing project “Ready for school” for a third consecutive year. Fund IGA is report organization for 31 kindergartens in the territory of the whole country, with scope of 230 children, and monitoring organization for 5 kindergartens in Pazardzhik Municipality for the school year 2016-2017. The project covers kindergarten fees for children from vulnerable communities at the age 4-6. The project was presented to mayors, kindergarten principals, and teachers from the districts with which IGA works. Training was conducting with the principals. Positive results have been reported. The attendance of the children whose fees were covered, has increased significantly.

Project “Against the invisible violence”



Leading organization: Crime Prevention Fund - IGA

Funding source: Ministry of Justice

Period of implementation: 13.02.2015 – 13.02.2017

Goals of the project: Providing timely and adequate support to victims of home abuse; Providing security, recovery, and reintegration to victims of home abuse and providing services for work with perpetrators of home abuse; Decreasing acts of home abuse and the negative consequences on the

victims and the society.

Results:

- Establishing Bureau for consulting, directing, and support of victims of home abuse which provides security, recovery, and reintegration to the victims of home abuse. Eighteen psychological consultations, twenty-two legal consultations, and mediation with eight family couples have been conducted. For 2016, 41 individuals victims of abuse have visited the Bureau and 8 perpetrators have had risk assessment.
- Applying specialized Psycho-social programme for perpetrators of home abuse. Eight perpetrators of home abuse have gone through the programme. The manager of the programme is applied specialist – expert at IGA, who participated in the development of the programme and has the necessary experience in applying it.
- Holding Round table for finalizing the project with the participation of 28 representatives of the relevant institutions and organizations.



Project “School for ambitions – 2”

Funding source: Operative Programme “Science and

education for intelligent growth”, co-funded by the European Union through the European Structural and Investment Funds.

Period of implementation: 24.08.2016 - 24.12.2018

Leading organization: Crime Prevention Fund - IGA

Partners: 67th primary school “Vasil Drumev”; Vazrazhdane – Sofia district; Sofia Municipality

Results: Establishing project council with all partners; Conducting examination of the project needs; Conducting selection procedure for mediators; Employing 12 mediators – 8 are students at risk of dropping out from school, and 4 are dropouts; Developing model for the process of identifying dropouts; Conducting training for 4 mediators who will work with dropouts; Holding press conference for the start of the project with 30 participants; Printing posters and flyers.

Project “Assessment of the anti-corruption environment at local level”

Leading organization: “Transparency International”

Partner: Crime Prevention Fund - IGA

Funding source: Funded within the Programme NGOs Support in Bulgaria under the Financial mechanism of the European Economic Area 2009-2014

Results: The project is (three-year) monitoring of the activities of the institutions and sectors at local level in line with the monitoring and assessment methodology of the Local Integrity System developed by “Transparency International”. In 2016, information about the following institutions and sectors, which are part of the Local Integrity System, was gathered: City council; Mayor; City administration; Media; Political parties; Business. The following things were done:

- Examining publicly accessible documents and information materials;
- Monitoring local and regional media;
- Conducting surveys and interviews with representatives of the examined institutions;
- Direct monitoring of the activities of the institutions;
- Developing initial commentary-analysis and recommendations for assessment;
- Filling in seven control cards with indicators for assessment of the local integrity system.

Project “Centre for by-the-hour provision of services for social inclusion in community or home environment” at the home environment services unit at the Home social patronage in Pazardzhik Municipality.



Beneficiary: Pazardzhik Municipality

Partner: Crime Prevention Fund – IGA

Period of implementation:

01.02.2016 - 01.11.2017

Results: Developing and accepting “Rules of the Centre for by-the-hour provision of services for social inclusion in community or home environment”; Conducting continuing training for all 63 employed personal assistants; 26 individual appointments for the personnel psychological support; 8 group

consultations with the personnel; 18 individual consultations with the personnel; 7 supervisions; motivational support for 25 representatives of the target group and

their families; psychological support for 26 representatives of the target group and their families.

Project “Centre for by-the-hour provision of services for social inclusion in community or home environment” in Rodopi Municipality, village Yagodovo.



Beneficiary: Rodopi Municipality
Partner: Crime Prevention Fund - IGA
Period of implementation: 01.02.2016 - 01.12.2017

Results: Developing and accepting “Rules of the Centre for by-the-hour provision of services for social inclusion in community or home environment”; Training of 56 personal assistants and 2 representatives of the Centre team; Conducting 26 individual appointments for the personnel psychological support; 12 group consultations with the

personnel; 9 supervisions.

Project “Support and expansion of by-the-hour provision of services for social inclusion in community or home environment of the Social Services Unit “Home assistant” at Home social patronage, Sliven”



Beneficiary: Sliven Municipality
Partner: Crime Prevention Fund - IGA
Period of implementation: 01.02.2016 - 01.12.2017

Results: Developing and accepting “Rules for the activity of the Unit for by-the-hour provision of services for social inclusion in community or home environment”; Training of 112 personal assistants and 3 representatives of the Unit’s team; Conducting 20 individual

appointments for the personnel psychological support; 7 group consultations with the personnel; 16 individual consultations with the personnel; 9 supervisions.

VI. Publications and information materials

Independent monitoring on the legislative and institutional development of probation in Bulgaria – Report



Contents: Introduction; Cabinet survey; Survey among the institutions; Survey among individuals sentenced to probation. Analysis, problems, and recommendations; Appendices.

Trainings for increasing the probation workers' professional competencies and continuing qualification. Guidance for participants in the trainings



Two programmes for probation workers' training were developed within project "European standards in probation training": Programme for increasing the probation workers' professional competencies and Programme for probation workers' continuing training. Programme for training of trainers-workers with experience in probation units was also developed with a view to the efficiency of the trainings.

The Guidance is addressed to probation workers who will go through the training for increasing the professional competencies or the continuing training. It consists of information and training materials which are necessary for the conduction of the trainings

Independent monitoring on the legislative and institutional development of probation in Bulgaria. Guidance for training of workers at places of imprisonment



The Guidance was developed under project “Specialized programmes for work with individuals with low intellectual capacity and individuals with mental disorders”. It is the result of examination of the needs of workers at prisons in the country. The main goal of the proposed education programme is to provide systematic, complex, and efficient approach in the training of workers. The Guidance presents the programme in three parts: Part one: Training of workers at places of imprisonment for future trainers; Part two: Training of workers at places of imprisonment for work under the specialized programme for resocialization of imprisoned individuals with low intellectual capacity; Part three: Training of workers at places of imprisonment for work under the specialized programme for resocialization of imprisoned individuals with mental disorders.

Publications at the website of the organization: news and resumes
30 in Bulgarian; 30 in English

VII. Civic engagement and partnerships

Crime Prevention Fund – IGA is member of:

- Confederation of European Probation (CEP);
- National Network for Children;
- Directorate General “Execution of Punishments” at the Ministry of Justice;
- Social Enterprise Association, Bulgaria;
- National Alliance for Social Responsibility.

Strategic international partnerships

- o British Ministry of Justice;
- o Confederation of European Probation – CEP;
- o Hungarian Ministry of Justice;
- o Ministry of Justice in Catalonia;
- o Latvian Probation Bureau;
- o Xit, Germany;
- o The universities: Cambridge, Oxford, London, UK, Avans, Netherlands;
- o WORK WISE, Netherlands;
- o Koeur, Il Pioppo, and Giancarlo Siani, Italy.

National partners – state and municipal institutions

- Ministry of Justice and Directorate General “Execution of Punishments”, Ministry of Labour and Social Policy;
- National Centre for Addictions;
- The Municipalities: Plovdiv, Pazardzhik, Peshtera, Belovo, Septemvri, Velingrad, Batak, Panagyurishte, Sliven;
- National Institute of Justice;

- District court – Pazardzhik and Plovdiv;
- The prisons in Vratsa, Pleven, Sofia, Pazardzhik, Plovdiv, Bobov dol;
- The regional units for execution of punishments in Plovdiv, Pazardzhik, Vratsa, Pleven, Blagoevgrad, Kardzhali, Sofia.

VIII. Donors

Present:

- OAK Foundation, Switzerland;
- Foundation “Support to charity in Bulgaria” and Fund “Startup – support for youngsters at a disadvantage for work realization”
- Operational Programme “Human Resources Development”;
- Operational programme “Science and education for smart growth”;
- Norwegian financial mechanism;
- Financial mechanism of European Economic Area;
- The Global Fund to Fight AIDS, Tuberculosis, and Malaria via the Ministry of Health;
- European Commission, Directorate General “Internal policies”;
- Ministry of Justice in Bulgaria;
- Municipality Plovdiv, Municipality Pazardzhik, and Municipality Peshtera – with contracts for delivery of social services.

Donors which have assisted the organization:

- UN Democracy Fund;
- FCO - Global Opportunity Fund;
- UNICEF, Bulgaria;
- Programme “DAFNE” of the European Commission;
- Swiss Confederation through Reform Fund linked to Civil Society Participation;
- Embassy of the Kingdom of the Netherlands in Bulgaria - programme MATRA KAP;
- FAR Programme of the European Union – “Development of Civil Society”, FAR Programme ACCESS, and Programme "Social integration" of the Ministry of Labour and Social Policy;
- Programme “Europe” and the Delegation of the European Commission in Bulgaria;
- Programme of the Democratic Commission at the US embassy in Bulgaria;
- British council, Sofia;
- Programme “Leonardo da Vinci” and Programme “Sokrates-Grundtvig 2” of EU;
- Open Society Foundation;
- Soros Foundation Arts Centre;
- UNAIDS;
- State Agency for Youth and Sport;
- British Ministry of International Development;
- United Dutch Foundations for Central and Eastern Europe;
- Interethnic Initiative for Human Rights Foundation;
- Institute for Regional and International Studies;
- International Centre for Minority Studies and Intercultural Relations;
- CRS – Catholic Support Services, Bulgaria.